



# MasterWord®

Connecting people across language and culture®

At MasterWord Services, we help brands expand globally and organizations connect with customers, patients, students, and employees in their preferred languages. Our diverse teams of industry experts and extensive network of language professionals deliver translation, localization, and interpretation solutions in 250+ languages.



## CONNECTING YOU WITH YOUR GLOBAL AUDIENCE

Fortune 100 enterprises and top government, healthcare, and educational organizations have relied on MasterWord for over 30 years!



## INDUSTRY-LEADING SCALABILITY

Meeting your demand no matter how large or unpredictable it may be. MasterWord ranks as one of the top 4% of providers globally!



## REGULATORY COMPLIANCE AND PROTECTION WITH DATA SECURITY

HIPAA | Title VI | Section 508 | ISO | TruSight  
ACA (Section 1557) | CMS | The Joint Commission



## MANAGED SERVICES AND REPORTING MYMASTERWORD® PORTAL AND APP

Real-time reporting | Custom reports



# How can we help you?



## SPOKEN AND SIGNED

### ON-DEMAND INTERPRETING

- **Phone (OPI)**
- **Video (VRI)**
- MasterWord Connect®
- Call center services
- Mobile friendly
- Customizable

### IN-PERSON & VIRTUAL INTERPRETING

- In-person or via video conferencing platforms (Zoom, Microsoft, Google, etc.)
- Interpreting for individuals, small groups, & multilingual events
- CART (Real-time captioning)
- Deaf-Blind tactile interpreting (In-person only)



## TRAINING & ASSESSMENTS

- **Language proficiency assessments**
- **Interpreter skills assessments**
- Interpreter & translator training
- Cultural competency training
- Best practices workshops



## WRITTEN

### TRANSLATION

- **Any document or print media**
- **Any file format**
- Translation & transcreation
- Marketing collateral & content adaptation
- Translation certification & legalization services
- Braille, large print, & audio transcription

### LOCALIZATION & MULTIMEDIA

- **Corporate websites, client & employee portals**
- **eLearning & website localization**
- Verification and validation
- Social media content
- Multilingual DTP & graphics production
- Transcription, voice over & subtitling



World-class linguists, including those of indigenous and difficult to find languages

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