

# MasterWord Is Ready for the *World Cup.* Are You?

*FIFA World Cup 2026 comes to Houston, Dallas, Atlanta, Miami, Kansas City, and other cities from June 11 through July 19. Thousands of international fans will need care. We are here to make sure your organization is prepared.*

MasterWord supports over 350 languages, including every language spoken by countries competing in your city. Whether you need scheduled in-person interpreters, on-demand OPI and VRI for urgent situations, or document translation for patient materials, we have you covered.

## Is Your Organization Ready?

### PLANNING & SERVICE ALIGNMENT

- ✔ Build a plan with your internal language access team and vendors to meet the expected increase in demand for the languages of visiting fans in your city
- ✔ Leverage scheduled in-person interpreting for comprehensive medical encounters
- ✔ Use scheduled virtual interpreting when in-person is unavailable
- ✔ Deploy on-demand OPI and VRI for triage and urgent needs

### PATIENT TOUCHPOINTS & CONTENT ACCESSIBILITY

- ✔ Translate your website for key visitor languages
- ✔ Add on-demand interpreting support to your telecom systems
- ✔ Translate patient navigation signage throughout your facility
- ✔ Translate discharge instructions and follow-up care plans

### PARTNERSHIPS & REGIONAL COORDINATION

- ✔ Develop translated outreach to welcome World Cup fans
- ✔ Coordinate with public health departments, EMS, nearby hospitals, and emergency services
- ✔ Align regional language access strategies
- ✔ Partner with community organizations serving international populations

### WORKFORCE READINESS & TRAINING

- ✔ Train frontline staff (ED, registration, security, call centers) on how to quickly access interpretation services
- ✔ Provide language ID tools (I-speak cards, digital tools) to all staff
- ✔ Brief staff on cultural awareness for key visiting populations

### CLINICAL RISK & PATIENT SAFETY

- ✔ Identify high-risk scenarios requiring interpretation: informed consent, emergency care, behavioral health
- ✔ Define escalation protocols when demand exceeds capacity
- ✔ Establish contingency plans when interpreters are unavailable
- ✔ Ensure accuracy review for all critical translated materials
- ✔ Provide multilingual welcome materials and venue wayfinding guides

## Schedule Your World Cup Preparedness Call

Not sure where to start? Our team can walk you through a customized preparedness plan, at no cost. Book a 30-minute call with a MasterWord specialist today.

[BOOK YOUR CALL →](#)



# World Cup 2026: Languages We Are Ready For

MasterWord has confirmed availability for all countries competing at World Cup 2026 venues in our focus cities. Use this reference to check the services available for each team's language.

Services also available in Miami, Kansas City, and other cities!

HOUSTON • GROUPS E, F, H, K					
COUNTRY	PRIMARY LANGUAGE	IN PERSON	VIRTUAL	ON-DEMAND OPI	ON-DEMAND VRI
Germany	German	✓	✓	✓	✓
Ecuador	Spanish	✓	✓	✓	✓
Côte d'Ivoire	French	✓	✓	✓	✓
Curaçao	Dutch / Papiamentu	✓	✓	✓	✓
Netherlands	Dutch	✓	✓	✓	✓
Japan	Japanese	✓	✓	✓	✓
Sweden	Swedish	x	✓	✓	✓
Tunisia	Arabic / Tunisian	✓	✓	✓	✓
Spain	Spanish	✓	✓	✓	✓
Uruguay	Spanish	✓	✓	✓	✓
Saudi Arabia	Arabic	✓	✓	✓	✓
Cape Verde	Portuguese	✓	✓	✓	✓
Portugal	Portuguese	✓	✓	✓	✓
Colombia	Spanish	✓	✓	✓	✓
Uzbekistan	Uzbek	✓	✓	✓	✓
DR Congo	French	✓	✓	✓	✓

NOTE: Swedish is available via Virtual, On-Demand OPI, and On-Demand VRI in Houston; In-Person scheduling is not confirmed.

DALLAS • GROUPS F, J, L					
COUNTRY	PRIMARY LANGUAGE	IN PERSON	VIRTUAL	ON-DEMAND OPI	ON-DEMAND VRI
Netherlands	Dutch	x	✓	✓	✓
Japan	Japanese	✓	✓	✓	✓
Sweden	Swedish	✓	✓	✓	✓
Tunisia	Arabic	✓	✓	✓	✓
Argentina	Spanish	✓	✓	✓	✓
Algeria	Arabic	✓	✓	✓	✓
Austria	German	✓	✓	✓	✓
Jordan	Arabic	✓	✓	✓	✓
England	English	✓	✓	✓	✓
Croatia	Croatian	✓	✓	✓	✓
Ghana	English	✓	✓	✓	✓
Panama	Spanish	✓	✓	✓	✓

NOTE: Dutch In-Person not confirmed in Dallas; all remote modalities available.

ATLANTA • GROUPS H, K, A MATCHES					
COUNTRY	PRIMARY LANGUAGE	IN PERSON	VIRTUAL	ON-DEMAND OPI	ON-DEMAND VRI
Spain	Spanish	✓	✓	✓	✓
Uruguay	Spanish	✓	✓	✓	✓
Saudi Arabia	Arabic	✓	✓	✓	✓
Cape Verde	Portuguese	✓	✓	✓	✓
Portugal	Portuguese	✓	✓	✓	✓
Colombia	Spanish	✓	✓	✓	✓
Uzbekistan	Uzbek	✓	✓	✓	✓
DR Congo	French	✓	✓	✓	✓
Czech Republic	Czech	✓	✓	✓	✓
South Korea	Korean	✓	✓	✓	✓
South Africa	English (multilingual)	✓	✓	✓	✓
Mexico	Spanish	✓	✓	✓	✓

MasterWord supports 350+ languages globally. The table above reflects confirmed availability for World Cup 2026 competing nations at each venue city. Contact us for any language not listed.